



Mark Regel

Mark is a Senior Consultant within Itica, responsible for ensuring successful deliveries across all practice areas and leads Itica Manage.

Mark has 20 years' experience in the fields of IT, Networks, Programme Management & Business Change and has worked in a range of industry sectors including Telecommunications, Gaming, Oil & Gas and Healthcare.



Mark has held a variety of senior posts at national/international level, managing capital budgets of up to £20m and encompassing roles in UK IT operations, EMEA network engineering services and Global OSS & Billing development.

Earlier in his career he specialised in programme management and business transformation within a Tier 1 global telco, after several years spent in the system engineering of national networks and telecommunications equipment.

As the IT Director for Sunrise UK, Mark introduced ITIL-based practices to improve service support; procured & deployed a new MPLS enterprise network to achieve a 30% cost reduction, introduced "cloud" Payroll & HR services and helped to virtualise its US server environment, reducing hardware by 85%.

Prior to this, as International Telecommunications Director for GTECH he led his group in delivering national-coverage web, mobile and fixed site lottery networks, and provided professional services in telecom consultancy, system integration and commercial procurement across EMEA and Asia.

Itica assignments have included:

Legal Services Group – Managed the selection and implementation of a new IP Telephony system, delivering the savings and the flexibility the client required.

Typical assignments

- Programme management
- Business change
- Operations and Engineering
- IT Strategy development

Contact

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